

PRIVACY POLICY

This Privacy Policy is issued by Dynamix Ltd operating the business name BXB Market (referred to hereafter as the "Company", "we", "us", "our", "BXB Market"). It applies to the personal data we collect from individuals -whether current or prospective customers, or authorized representatives of legal entities (together, "you", "your", "visitors")- when they to use our services or access our website www.bxbmarket.com (hereinafter the "Site").

We are committed to respecting your privacy and to handling your personal data with transparency and integrity. As the data controller, the Company is responsible for determining the purposes and means of processing your data.

This Privacy Policy details the types of personal data we collect when you access or use our Site, how we use, process, transfer this data, and the duration of data retention. It also outlines your rights in relation to your personal information and how you can exercise those rights. We encourage you to review this policy carefully to understand how your data is handled.

Please note that this notice is addressed to current and potential customers.

If you have any questions or concerns regarding how BXB Market processes personal data, you can contact us using the information provided on our website, at www.bxbmarket.com.

1. Definitions:

'Personal data': any information about you that can identify you, directly or indirectly.

'processing': any action or series of actions performed on personal data, including collection, recording, storage, use, disclosure, deletion, or destruction.

2. Types of Personal Data Collected

We collect personal data from you when upon visiting the website, upon completion of the online contact form available on our Site, or upon contacting the Company using the contact information provided on our Site. The personal data we may request or collect includes your full name (first name, surname, and middle name, if applicable) and contact details (telephone, email).



If you choose to open an account with the Company, you will be required to complete the sign-up form providing your first and last name, email address, and phone number. You may also choose to complete optional fields, such as preferences to receive support with the registration process via phone or to subscribe to product updates, newsletters, etc.

In addition to the above, the Company will require and therefore collect, if you choose to provide, the following information:

- Residential address (including the country, city and zip code)
- Nationality and information on citizenship
- Date of birth
- Identification details (identity or passport or driving license number)
- Details on your financial status and occupational/employment status and background,
- Tax residence and tax identification number
- Knowledge and experience in trading
- Credit or bank card details.

BXB Market will also collect details on your risk tolerance and overall risk profile and any other information we may consider necessary in line with this policy. The Company will request a copy of your national identity card or passport or driving license, a copy of a recent utility bill/bank statement, or similar as evidence of your residential address.

If you are a corporate client, we are required to collect information related to the corporate entity. These include corporate documents, information on directors or/and shareholders or other information that may be deemed necessary to ensure compliance with the applicable regulatory framework.

If you submit personal information on behalf of another individual, you will be treated as their representative, and you guarantee that you are authorized and have obtained the other person's consent to share their information.



The Company may collect information pertaining to your activity on the Website. This may include content that you view, session durations, web pages visited, services you expressed interest in, device's location and the Internet Protocol (IP) address. Additionally, the Company may collect, or use third-party services to collect and analyze anonymous, statistical or aggregative information related to your use of the Website.

You are responsible for providing complete, accurate, and correct information. By submitting your personal data, you confirm that the details you provide are true and accurate. While providing personal data to the Company is not mandatory under the applicable legal framework, providing false, incorrect, outdated, or partial information may impact or limit our ability to contact you or provide the requested service.

BXB Market does not offer any services to individuals under the age of eighteen (18), nor does it collect or process any personal data of such individuals.

3. Use of the Personal Data collected

The Company will treat all client information as confidential and will only use it for providing, administering, and improving services, conducting anti-money laundering and due diligence checks, and for research, statistical, and marketing purposes if explicit consent has been given. Information that is already publicly available or that the Company already possesses without a confidentiality obligation will not be considered confidential.

BXB Market collects data for the account opening process and through the course of our relationship for due diligence purposes. The data is used to verify the client's identity, address and source of funds, to build an economic profile and to monitor your account for the purposes of complying with applicable regulations and standards including the provisions of anti-money laundering and terrorism financing. Moreover, we use personal data to establish and administer your trading account and to provide technical and customer support.



The collected information supports the development and improvement of the products and services offered on our Site. It enables us to enhance the website content and provide more personalized content, services, and products.

Personal data may also be used, by the Company or by third parties acting on our behalf, to contact you via email or phone. These contacts will provide information related to our services and products that may be of interest to you or your business. Additionally, personal data will be used for participation in research surveys and other similar activities related to our products and services.

We will only use your personal data for marketing purposes if we have your explicit consent or, in certain cases, if we believe it is in our legitimate interest to do so. To opt out of receiving marketing information from us you can contact us at any time at support@bxbmarket.com.

All the information we collect assists us with client profiling/segmentation, and statistical analysis. Subject to your right to opt out, collected data may be used for promotions and other marketing services and products. Analytical and statistical information developed via the collection of personal data may be provided to third parties. The information collected used by the Company for these purposes will be mainly statistical information and will not identify you personally.

Your personal data will be used strictly for the purposes outlined in this Policy or our Terms and Conditions available on our website.

4. Transfer of Personal Data to third parties

During our business relationship and for legitimate business purposes, your personal data may be shared with some or all the categories below:

- a) Third Service Providers including auditors, lawyers, consultants/advisors third parties who assist us with the effective provision of our services by offering technological expertise, solutions, and support, and other service providers who may engage with us to assist us with our Site maintenance and enhancement. We may

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also transfer your personal data with service providers to facilitate our email communications with you;

- b) Group Entities (companies that we control, control us, or are under common control with us, whether directly or indirectly);
- c) In any case of dispute, or legal proceeding of any kind involving you with respect to the Site we may share your personal information with attorneys, courts, and any other party relevant to such proceedings;
- d) With government bodies, component and law enforcement authorities and organizations in case we were requested in the course of an investigation;
- e) We may share your personal information with categories of persons in c) and d) if we identify that you abused your rights to use the Site, or violated any applicable law, if it is necessary or justified;

Except in the cases outlined above, your personal information will be shared with others only if you provide your explicit prior consent.

5. Transfer of data outside the EU

We may process your personal data in countries where the applicable standards and laws may be of a lower protection than those of your country. In this respect, we will take measures to ensure that your personal data receives an adequate level of protection. In case you reside within the European Union and your personal data is transferred to a service provider for processing in any country outside the EEA, that is not recognized by the EU Commission as providing an adequate level of protection for personal data, we make efforts to ensure that there are in place appropriate safeguards.

6. Our Lawful Basis:

We may process your personal data for one or more lawful bases of processing ("Lawful Basis") depending on the specific purpose for which we are using your data. The Lawful Basis are the following:

- ❖ to perform our contractual obligations towards you;
- ❖ to be compliant with applicable legal and regulatory requirements;

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❖ to pursue our legitimate interests.

Where our use of your personal information does not fall under one of the Lawful Bases mentioned above, we will request your explicit consent. This consent must be given freely and you will have the right to withdraw it at any time by contacting us using the contact details set out in this privacy notice or by unsubscribing from email communications.

7. Retention of Personal Data:

The Company retains your personal data for as long as necessary to fulfill the purpose for which it was collected. In determining data retention periods, we consider local laws, contractual obligations, and the expectations and requirements of our clients. When personal data is no longer needed, we securely delete or destroy it. The obligation to delete personal data can be triggered by various events (please refer to the section below).

8. Your Rights

At any time, you have the right to request BXB Market to access, request a copy, delete, change, correct inaccurate or incomplete data, or update your personal data. Moreover, you may ask us to cease the usage of your personal data or even request us to stop processing your data to third parties. The Company will process your request immediately and subject to any legal obligation.

Additionally, you have the right, under certain conditions, to request the restriction of the processing of your personal data, and the transfer of your data to another organization. When these conditions apply, the Company will restrict the processing of your personal data and transfer your personal data to the specified organization accordingly.

In addition to the above, you have the right, under certain circumstances, to object to certain types of processing such as direct marketing, or where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts your fundamental rights and freedoms. In some cases, we may demonstrate that we have



compelling legitimate grounds to process your information which override your rights and freedoms.

Where you have provided your consent to process your personal data you have the right to withdraw your consent. Withdrawing your consent does not impact the lawfulness of the prior personal data processing.

Further to the above, you have the right to lodge a complaint with the supervisory authority of your habitual residence, place of work, or place of the alleged infringement if you consider that the processing of your personal data infringes the applicable regulation.

To exercise any of your rights, you can send your request to support@bxbmarket.com.

The Company may rectify, replenish, or remove incomplete or inaccurate information, at any time and at its own discretion.

Where you have opted out of receiving marketing communications, we will hold your details on our suppression list so that we know you do not want to receive these communications.

9. Cookies and Other Trackers:

We use various types of cookies and other types of web trackers, which enable us to administer and operate the Website. Our cookies and trackers are used mainly to collect statistical information about your use of the Website. We use cookies for Website analytics purposes, as explained above. You always have the option to opt out whether you already accepted cookies or not. In this respect, you can block, delete, or adjust the cookies settings on your browser.

Please refer to our Cookies Policy for more information.



10. Policy Updates:

From time to time, the Company may change the terms of this Policy. You agree to be bound by all changes made in the terms of this policy. By continuing to use the Website, you express acceptance of the amended terms. If you do not agree with any of the amended terms, you must avoid any further use of the Website. In case of material amendments, we will notify you accordingly.

11. Contact Us:

You may contact us for more information or to submit your enquiry regarding this Policy at support@bxbmarket.com or by completing our online contact form available on our website.

If you wish to complain about how we have handled your personal data, please contact us directly at the email address mentioned above. If you are not satisfied with our response or believe we are not collecting or processing your personal data in accordance with the laws, you can lodge a complaint with the relevant data protection authority.